



HIGHLANDS & ISLANDS FIRE & RESCUE SERVICE STATUTORY PERFORMANCE INDICATORS

A. Fire Casualties	2006/07	2007/08	2008/09	2009/10	2010/11
(a) The number of incidents resulting in casualties per 10,000 population (see Note 1)					
Number of incidents resulting in casualties	46	45	43	29	38
Population	281,550	283,310	285,550	287,470	288,840
Incidents resulting in casualties per 10,000 population	1.6	1.6	1.5	1.0	1.3
(b) The number of fatal and non-fatal casualties per 10,000 population (see Note 1)					
Number of fatal & non fatal casualties	54	56	71	37	43
Population	281,550	283,310	285,550	287,470	288,840
Number of fatal & non-fatal casualties per 10,000 population	1.9	2.0	2.5	1.3	1.5

B. Accidental Dwelling Fires	2006/07	2007/08	2008/09	2009/10	2010/11
The number of accidental dwelling fires per 10,000 population					
Accidental Dwelling Fires	198	200	151	174	180
Population	281,550	283,310	285,550	287,470	288,840
Accidental dwelling fires per 10,000 population	7.0	7.1	5.3	6.1	6.2

C. Sickness Absence - Pre-2008/09	2006/07	2007/08	
(a) The percentage of rider shifts lost due to sickness and light duties (see Note 2)			
Total non-retained rider shifts per year	10,119	9,868	
Rider shifts lost due to sickness	366	288	
Percentage	3.6%	2.9%	
Rider shifts lost due to light duties	137	257	
Percentage	1.4%	2.6%	
(b) The percentage of working time lost to sickness for all other staff (see Note 2)			
Working days lost to sickness for other staff	698	1098	
Total working days per year	27,512	28,710	
Percentage	2.5%	3.8%	

C. Sickness Absence - 2008/09 onwards		2008/09	2009/10	2010/11
(a) The number of rider shifts lost due to due to sickness and light duties per fire officer (see Note 2)				
Total non-retained staff Full-Time Equivalent (FTE)		72	78	75
Total number of days lost per year through sickness absence and light duties		522	445	750
Days lost per FTE employee		7.3	5.7	10.0
(b) Working days lost to sickness for all other staff (see Note 2)				
Total number of FTE staff		150	148	150
Total number of days lost per year through sickness absence		858	1,313	1,289
Days lost per FTE employee		5.7	8.9	8.6

Notes to the Statistics Provided by the Highlands & Islands Fire & Rescue Service:

1. As a result of a small systemic error the totals for SPI FS1(a) and (b) previously published for the years 2004/05 to 2007/08 were slightly undercounted. The totals shown in this table have been revised to correct those accidental omissions.

2. The method of calculation for SPI FS 4 Sickness Absence was changed in 2008/09, and as a result it is not directly possible to compare the totals gathered for previous years to those for 2008/09 and 2009/10.