



HIGHLANDS & ISLANDS FIRE & RESCUE SERVICE STATUTORY PERFORMANCE INDICATORS

A. Fire Casualties	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
(a) The number of incidents resulting in casualties per 10,000 population (see Note 1)							
Number of incidents resulting in casualties	59	52	37	46	45	43	29
Population	275,490	276,360	279,040	281,550	283,310	285,550	287,470
Incidents resulting in casualties per 10,000 population	2.1	1.9	1.3	1.6	1.6	1.5	1.0
(b) The number of fatal and non-fatal casualties per 10,000 population (see Note 1)							
Number of fatal & non fatal casualties			42	54	56	71	37
Population			279,040	281,550	283,310	285,550	287,470
Number of fatal & non-fatal casualties per 10,000 population			1.5	1.9	2.0	2.5	1.3

B. Accidental Dwelling Fires	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
The number of accidental dwelling fires per 10,000 population							
Accidental Dwelling Fires	221	221	198	198	200	151	174
Population	275,490	276,360	279,040	281,550	283,310	285,550	287,470
Accidental dwelling fires per 10,000 population	8.0	8.0	7.1	7.0	7.1	5.3	6.1

C. Sickness Absence - Pre-2008/09	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
(a) The percentage of rider shifts lost due to sickness and light duties (see Note 2)							
Total non-retained rider shifts per year	11,042	10,260	10,189	10,119	9,868		
Rider shifts lost due to sickness	781	728	573	366	288		
Percentage	7.1%	7.1%	5.6%	3.6%	2.9%		
Rider shifts lost due to light duties	258	95	21	137	257		
Percentage	2.3%	0.9%	0.2%	1.4%	2.6%		
(b) The percentage of working time lost to sickness for all other staff (see Note 2)							
Working days lost to sickness for other staff	947	838	769	698	1098		
Total working days per year	22,257	25,439	25,724	27,512	28,710		
Percentage	4.3%	3.3%	3.0%	2.5%	3.8%		

C. Sickness Absence - 2008/09 onwards	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
(a) The number of rider shifts lost due to due to sickness and light duties per fire officer (see Note 2)							
Total non-retained staff Full-Time Equivalent (FTE)						72	78
Total number of days lost per year through sickness absence and light duties						522	445
Days lost per FTE employee						7.3	5.7
(b) Working days lost to sickness for all other staff (see Note 2)							
Total number of FTE staff						150	148
Total number of days lost per year through sickness absence						858	1,313
Days lost per FTE employee						5.7	8.9

Notes to the Statistics Provided by the Highlands & Islands Fire & Rescue Service:

- As a result of a small systemic error the totals for SPI FS1(a) and (b) previously published for the years 2004/05 to 2007/08 were slightly undercounted. The totals shown in this table have been revised to correct those accidental omissions.
- The method of calculation for SPI FS 4 Sickness Absence was changed in 2008/09, and as a result it is not directly possible to compare the totals gathered for previous years to those for 2008/09 and 2009/10.