



# Highland and Islands Fire Board

## Community Safety Strategy 2011-2014 - Action Plan

Objective	Desired Outcomes	Performance Targets	How this will be achieved	Performance Measure
1	<p>Reduce the number of fires of all types which include:</p> <ul style="list-style-type: none"> <li>Primary fires resulting in fatalities and injuries from accidental dwelling fires</li> <li>Secondary fires that impact on communities as a result of anti-social behaviour</li> <li>Chimney fires</li> </ul>	<p>The 3 year targets for 2011-2014:</p> <ul style="list-style-type: none"> <li>10% reduction in Primary fires</li> <li>20% reduction in Secondary fires</li> <li>5% reduction in Chimney fires</li> </ul>	<p>We will aim to deliver our target of 5000 Home Fire Safety Visits (HFSV) to those most vulnerable in our communities through data sharing and referrals from partner</p> <p>In partnership with other agencies, we will aim to deliver 6 HI-FiReS courses per year.</p> <p>Continue to support and deliver Safe Highlanders and Islanders events across the service area in partnership with other public, private and third sector agencies.</p> <p>We will aim to deliver our target for fire safety audits for each reporting year in high risk premises providing sleeping accommodation.</p>	<p><b><u>Local Authority level</u></b> Performance Indicators (PIs) reflected through Local Authority Single Outcome Agreements (SOA)</p> <p><b><u>Service level</u></b> Suite of Statutory Performance Indicators (SPIs) reported to SFRAU and Scottish Government</p> <p>Key Performance Indicators (KPIs) reflected through the Service's Quarterly Performance Reports.</p>

Objective	Desired Outcomes	Performance Targets	How this will be achieved	Performance Measure
2	Reduce the number of unwanted fire alarm signals, false alarms and the number of hoax calls as a result of anti-social behaviour	<p>The 3 year targets for 2011-2014:</p> <ul style="list-style-type: none"> <li>• 5% reduction in False Alarms due to good intent</li> <li>• 5% reduction in False Alarms due to malicious behaviour</li> <li>• 20% reduction in Unwanted Automatic False Alarms from fire alarm systems</li> </ul>	<p>Implementing the Fire Board approved Automatic Fire Alarm Attendance (AFAs) and Reduction Strategy and related procedure.</p> <p>Address the number of AFA calls through its legislative fire safety audit programme.</p> <p>Continuation of the Service's successful 'Call Challenging' procedure ensuring unnecessary appliance mobilisations.</p>	<p>Service level Suite of Statutory Performance Indicators (SPIs) reported to SFRAU and Scottish Government.</p> <p>Key Performance Indicators (KPIs) reflected through the Service's Quarterly Performance Reports.</p>
3	Reduce the number of fatalities on Highlands and Islands roads	<p>We aim to meet the Scottish Government's targets detailed in the "Scotland's Road Safety Framework to 2020".</p> <p>The 2015 milestone targets are identified as:</p> <ul style="list-style-type: none"> <li>• 20% reduction In people killed</li> <li>• 43% reduction in people seriously injured</li> <li>• 35% reduction in children (&lt;16) killed</li> <li>• 50% reduction in children (&lt;16) seriously injured</li> </ul>	<p>Continue to support and deliver the 'Driving Ambition' road safety programme in 12 locations across the Service area.</p> <p>Continue to support and deliver the Family Road Safety Events across the Service area.</p>	<p>Service level Highland Road Safety Partnership lead evaluation of the 'Driving Ambition' road safety programme following each course delivery</p>

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4	Investigate the cause of fires to influence Community Safety initiatives	In addition to our statutory obligation to respond to and investigate fires, we will respond to all appropriate requests for assistance from our partner agencies in identifying the cause/causes of fire in our communities.	<p>Maintain the Service's Fire Investigation Team (FIT) and ensure competency in role.</p> <p>Provide information and intelligence supporting Northern Constabulary in investigating incidents of wilful fire raising and criminal activity, as identified in the joint Memorandum of Understanding.</p>	National level Report all fire fatalities and casualties to SFRAU.
5	Support communities to mitigate the damage and disruption caused by Severe Weather related events	<p>Meet our statutory obligations and support the Highlands and Islands Strategic Coordination Group (HISCG).</p> <p>Respond to and effectively manage all severe weather related events with our HISCG partners.</p>	<p>Continue to maintain the Community Risk Register (CRR) in relation to severe weather events.</p> <p>Communicate effectively with the community in relation to all severe weather risks in conjunction with our HISCG partners.</p> <p>Work in partnership at national and local level to implement best practice in the effective management of severe weather events.</p>	<p>Service Level Appropriate risk identification and recording in line with the requirements of the CRR.</p> <p>Appropriate communication of risk(s) to communities in line with HISCG Communication Strategy.</p>

**The Fire Board will deliver its Community Safety Strategy and related engagement activities in line with the Scottish Government's National Outcomes:**

<b>Outcome</b>	<b>Description</b>
<b>6</b>	<b>We will live longer, healthier lives</b>
<b>8</b>	<b>We have improved the life chances for children, young people and families at risk</b>
<b>9</b>	<b>We will live our lives safe from crime, disorder and danger</b>
<b>11</b>	<b>We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others</b>
<b>15</b>	<b>Our public services are high quality, continually improving, efficient and responsive to local people's needs</b>



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